



PARLIAMENT
OF THE REPUBLIC OF SOUTH AFRICA

Listening to - and responding to – citizens demands



C T Frolick, MP

House Chairperson: Committees, Oversight & ICT

National Assembly

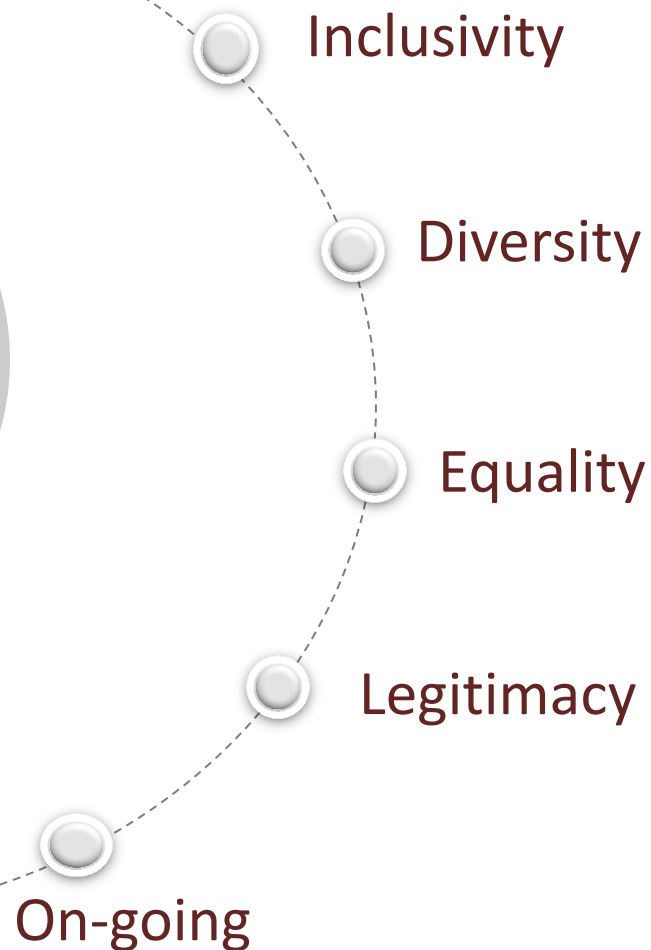
Parliament of the Republic of South Africa

Cape Town

2018.12.04

A Citizen focused ICT Strategy

“Entrenching a Digital Democracy”



*“The International Parliamentary Union’s framework for a democratic parliament explains what it means to be truly **representative, transparent, accessible, accountable and effective in its many functions**”*

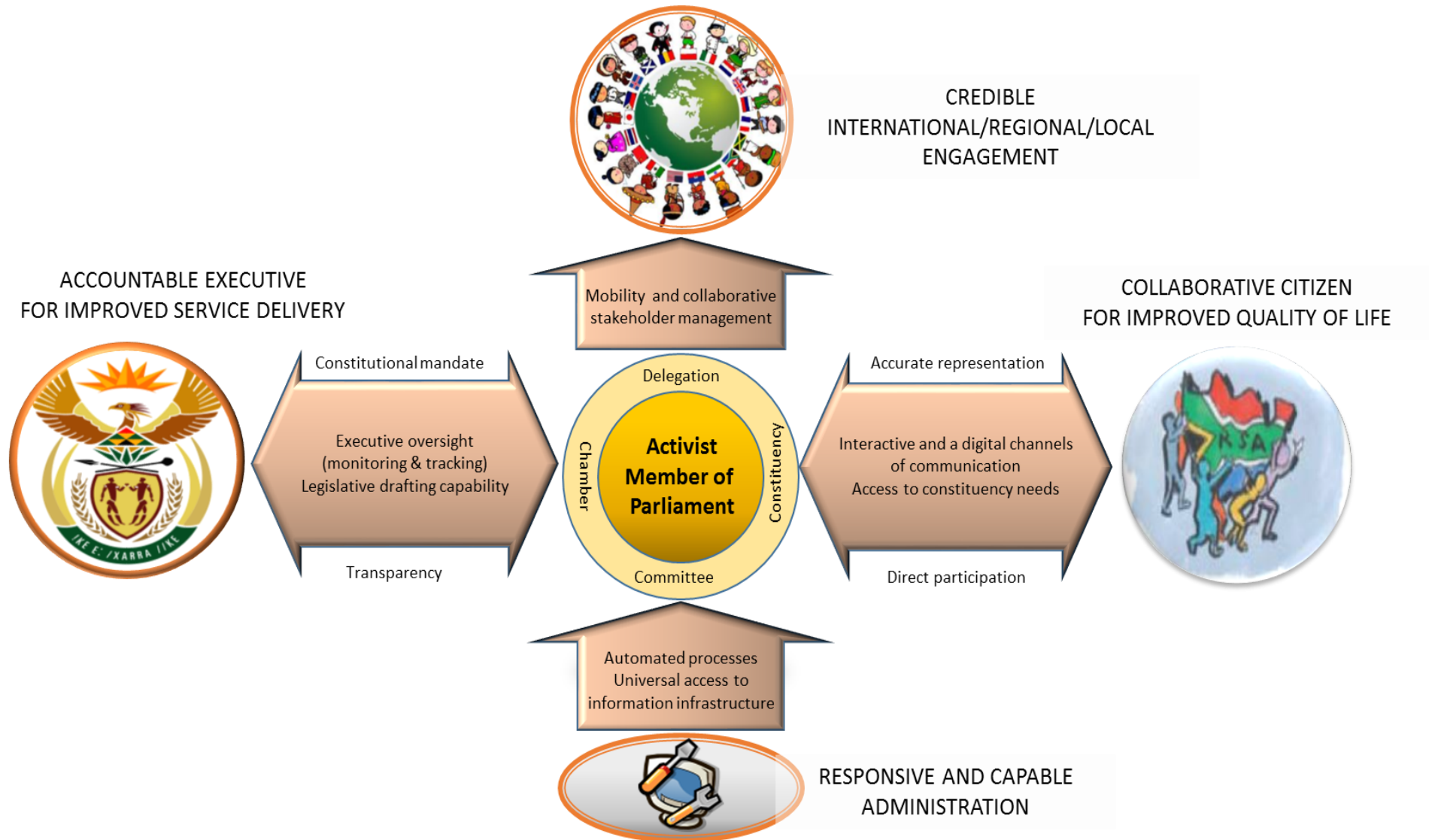
PARLIAMENT AND DEMOCRACY IN THE TWENTY-FIRST CENTURY:
A GUIDE TO GOOD PRACTICE
<http://www.ipu.org/dem-e/guide/contents.htm>

*“The ICT strategy is a sub-set of the strategic plan of the Parliament of South Africa. The aim of the ICT strategy is to enable the vision of an activist and responsive Parliament that is connected to its citizens, accessible to all and works in a productive and smart manner. Beyond 2018, the ICT strategy should be optimally leveraged to enable **open, transparent, citizen-centric** delivery of Parliament’s mandate and to **strengthen a participatory democracy**”*

PARLIAMENT’S ICT STRATEGY

The Future State (ICT Strategy)

“What will we see”



The Future State (ICT Strategy)

“How will it change the parliamentary environment”

Registry of Members Interests easily available on Website or any other digital communication channel

Parliament continues to explore, how other digital communication channels can be implemented to provide a means for the public and constituents to have access to Parliament and its elected Members.

All broadcasts and electronic published information (HANSARD) are easily and freely accessible via any public facing digital channels

Openness,
Transparency,
Accessibility

Increased public
participation and
involvement

Consultation, interactivity and collaboration via Digital Communication Channels (Website, Social Media Platforms, Mobile Applications)

Secure, online access anytime, anywhere, anyplace

Digital Communication Channels for public discussion forums, e-petitions, questions etc.

Increased public participation and involvement in the work of Parliament, especially Committees via Social Media

“Increased openness, transparency, accessibility in conducting Parliamentary business”

The Future State (ICT Strategy)

“How will it change the parliamentary environment”



The Future State (ICT Strategy)

“How will it change the environment”

Effective Tools of Trade for Members and staff (mobility)

A Member-centric mobile application that presents enriched, user-friendly Parliamentary information on mobile devices.

A seamless service for Members to assist them in their work functions

State of the art interpretation facilities will improved recordings and production of audio proceedings in the Houses and committees

Breakdown of silo-activity through collaboration, communication and knowledge management tools

Seamless planning & budgeting processes

Modernise
parliamentary
processes

*“Parliament is wholly **digital** and **interactive**”*

A responsive
and
capable
Parliament

More business processes/workflows automated for effectiveness

Secure, online access anytime, anywhere, anyplace

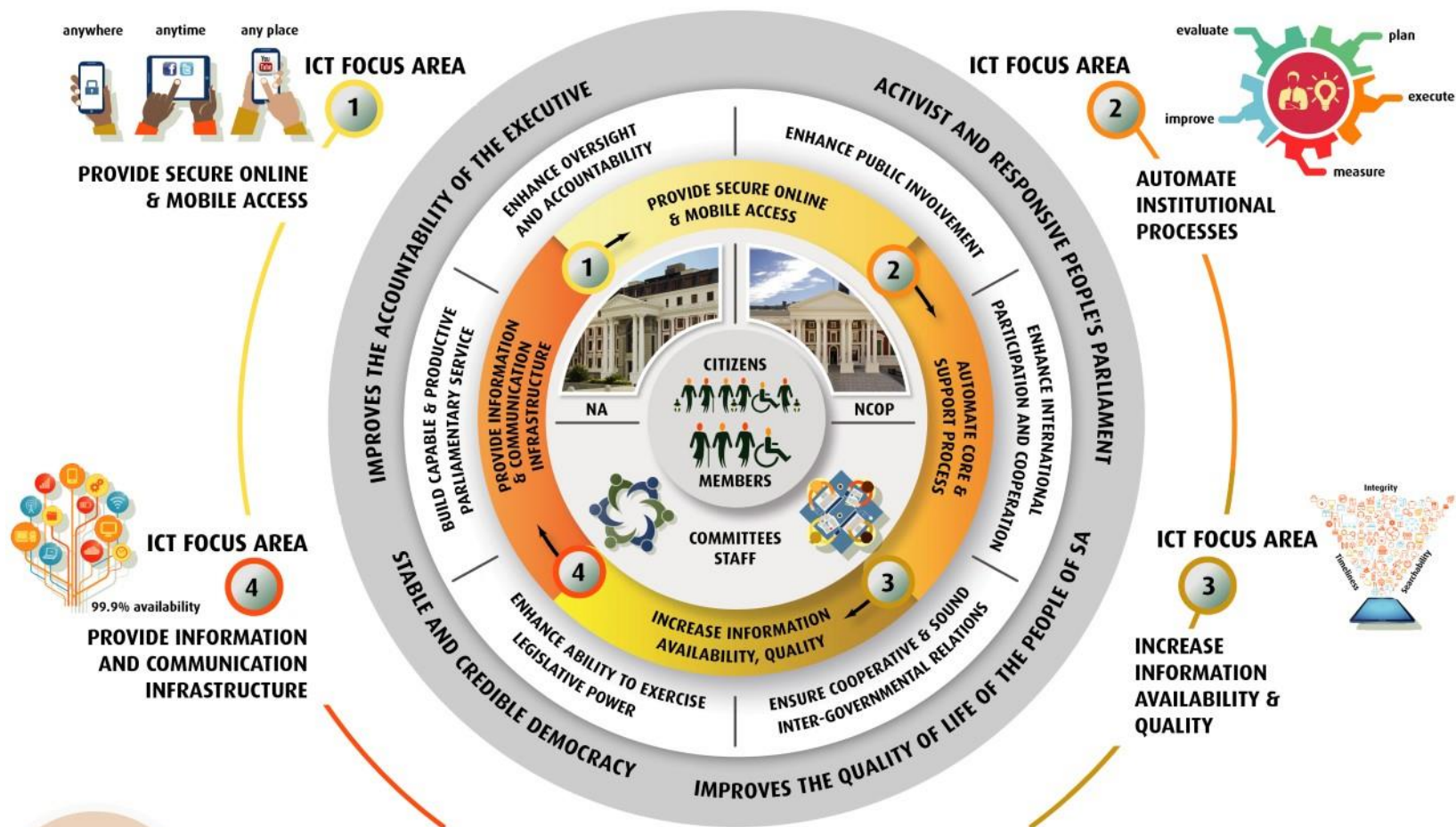
More real time, quality information available (includes broadcasting, audio)

Integrated individual and institutional performance management and improvement

The Future State (ICT Strategy)

“How will we enable the future state using ICT”

Parliament of the Republic of South Africa - ICT Strategy (2014-2019)



Strategic Objective 1.4

To leverage current, new and innovative information and communications technologies to meet the information and communication services needs of members and staff.

The Future State (ICT Strategy)

“How will we enable the future state using ICT”

ICT TACTICAL PLAN

• Oversight Monitoring & Tracking system:

- *House resolutions*
- *Questions process*
- *Committee scheduling*
- *International agreements*
- *Extended committee activities*
- *Executive budgets*
- *Institutions supporting democracy*
- *Co-operative government mechanisms*
- *Sectoral parliament activities*

Accountability

**Openness
Transparency
Accessibility**

**increased public
participation**

**Improved
capacity for
passing
legislation**

**Modernise
Parliamentary
processes**

- Legislation drafting & editing system

• Public Participation System:

- *Digital communication channels*
- *Video Broadcast Infrastructure*
- *Portal architecture (Website enhancement, Social media platforms)*
- *Petitions and submissions*
- *Social media analytics*
- *Media asset management*

- *ERP - enhancements (iExpense, iAssets, iProcurement)*

- *ERP module (iRecruitment)*

- *MyParliament Application*

- *ECM (document management)*

- *Digital recording & reporting system*

- *Digitisation/E-Repository (Library services)*

- *Institutional Performance reporting (Branch reporting system)*

- *Exchange migration*



Thank you